Epson TM-C3400 Color Label Printer Install Guide

EPSON

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EXCEEDING YOUR EXPECTATIONS

Printer Setup – *Unbox & Load Ink Cartridge*

- **Unbox printer**
  - Attach power cable
  - DO NOT attach USB cable
  - DO NOT power on

- **Load Ink Cartridge**
  (use starter cartridge first)

  - Open Front of Ink Cartridge Compartment

  - Slide in the Ink Cartridge & close the door

Starter cartridge must be replaced before completing install

Printer Setup – Load Paper

- **Loading Roll-Fed Print Media**

  - A – Open Front Compartment

  - B – Place the label roll with the labels pointing up and close the compartment.
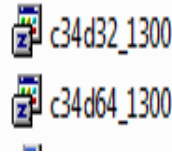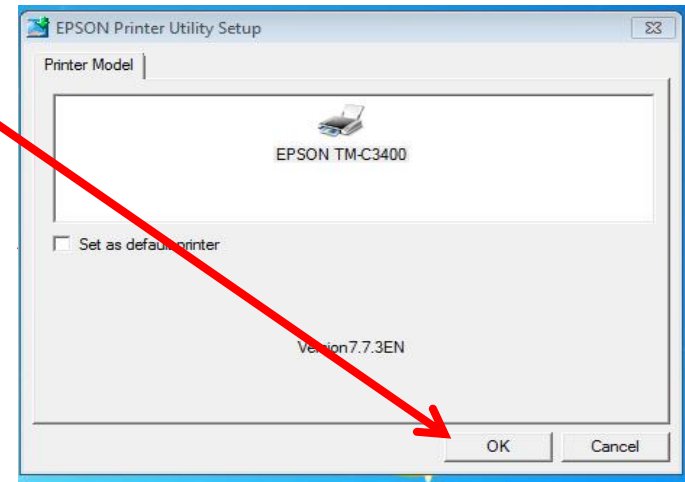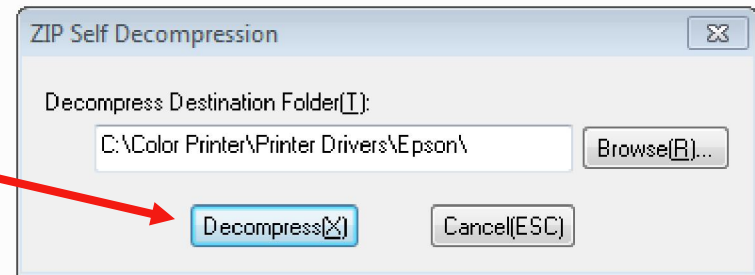
Printer Setup – *Install Epson Driver*

- **Install Epson TM-C3400 Printer Driver**

  - Please select from the 32Bit or 64Bit Printer Driver

  - Decompress Drivers\Installation Package

  - Select Epson TM-C3400 Printer and Press Ok.

  - Accept Terms and License Agreement.

  - Accept typical & default settings.

  - When prompted, connect the printer to the PC via USB cable.

  - When the Driver Wizard Finishes, the printer install will be complete.

c34d32_1300	4/19/2011 7:12 PM	Application	13,636 KB
c34d64_1300	4/19/2011 7:14 PM	Application	14,492 KB

ZIP Self Decompression

Decompress Destination Folder(T):

C:\Color Printer\Printer Drivers\Epson\   Browse(R)...

Decompress(X)   Cancel(ESC)

EPSON Printer Utility Setup

Printer Model

EPSON TM-C3400

☐ Set as default printer

Version7.7.3EN

OK   Cancel

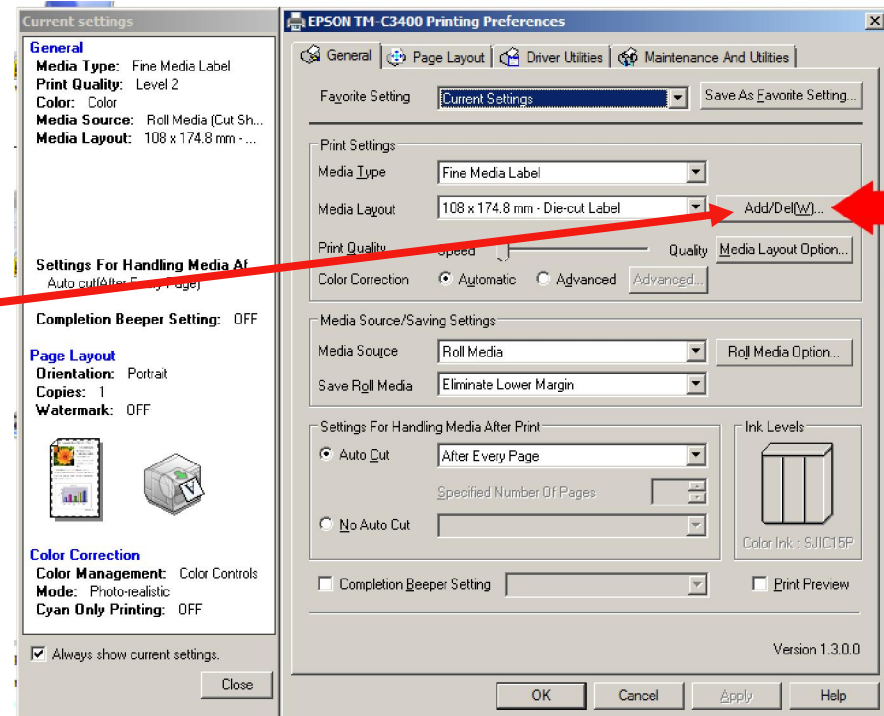# Printer Setup – *Configure Epson Driver*

- **Install Epson TM-C3400 Printer Driver**

  - Open Epson printer preferences

  - Select Add/Del in the Media Layout section

Printer Setup – *Configure Epson Driver continued*

Create new media layout for 4 x 8 UPS Label

- Enter Media Layout Name
- Using the up/down arrows
  - Enter 102.0 as shown
  - Enter 204.5 as shown
- Click Add
- Click OK

Printer Setup – *Configure Epson Driver continued*

- At "Media Layout" select ………….
4 x 8 UPS Label…..……………
from the drop down menu

- At "Media Source" select ……….
Roll Media - Labels on a roll………

EPSON TM-C3400 Printing Preferences

General | Page Layout | Driver Utilities | Maintenance And Utilities

Favorite Setting | Current Settings | Save As Favorite Setting...

Print Settings

Media Type | Fine Media Label

Media Layout | 4x8 UPS Label | Add/Del(W')...

Print Quality | Speed | Quality | Media Layout Option...

Color Correction | ● Automatic ○ Advanced | Advanced...

Media Source/Saving Settings

Media Source | Roll Media | Roll Media Option...

Save Roll Media | Eliminate Lower Margin

Settings For Handling Media After Print | Ink Levels

● Auto Cut | After Every Page

Specified Number Of Pages

○ No Auto Cut

Color Ink : SJIC15P

☐ Completion Beeper Setting | ☐ Print Preview

Refresh Ink Levels... | Version 1.4.0.0

OK | Cancel | Apply | Help

Printer Setup – *Configure Epson Driver continued*

- Click Media Layout Option

- Check "Auto fit to Page"

- Click OK

EPSON TM-C3400 Printing Preferences

Media Layout Option

Media Layout Option

☑ Auto Fit to Page

OK   Cancel   Help

Maintenance And Utilities

Save As Favorite Setting...

Add/Del(W)...

Print Quality   Speed   Quality   Media Layout Option...

Color Correction   ⦿ Automatic   ○ Advanced   Advanced...

Media Source/Saving Settings

Media Source   Rear Feed Slot   Roll Media Option...

Save Roll Media   Eliminate Lower Margin

Settings For Handling Media After Print

⦿ Auto Cut   After Every Page

Specified Number Of Pages

○ No Auto Cut

Ink Levels

Color Ink : SJIC15P

☐ Completion Beeper Setting   ☐ Print Preview

Refresh Ink Levels...   Version 1.4.0.0

OK   Cancel   Apply   Help

Before Leaving New Install

- Make sure to remove the starter ink cartridge used for install & testing. Please direct the customer to complete this so you can ensure they have been trained. Also ensure they are clear on reloading labels.

- Make sure the customer knows who to contact in case of a printer malfunction. The AE should be the primary contact in most cases. Marketing, Customer Solutions & TSG resources will support the installation where necessary, but it is always prudent, when converting to a new methodology, to have a backup in place to prevent unforeseen events from delaying shipments.

- Reordering supply kits is straightforward:
  - Contact Chance Raines – sales@tsiamerica.com or 855-877-2577
  - Part number is 48125-21P – Kit includes 1000 Roll Format Labels & 1 Ink Cartridge.
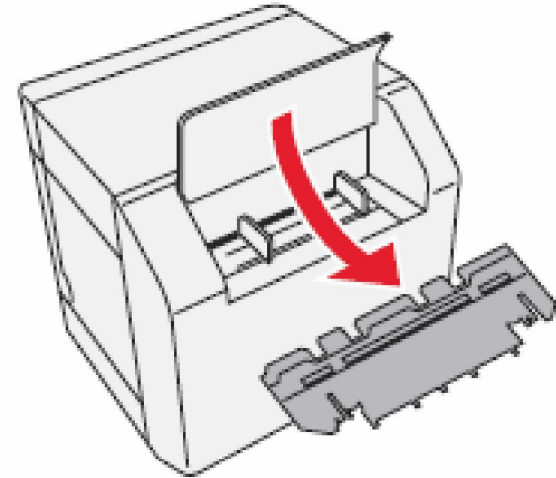 - Price is $70.00 – payable by credit card
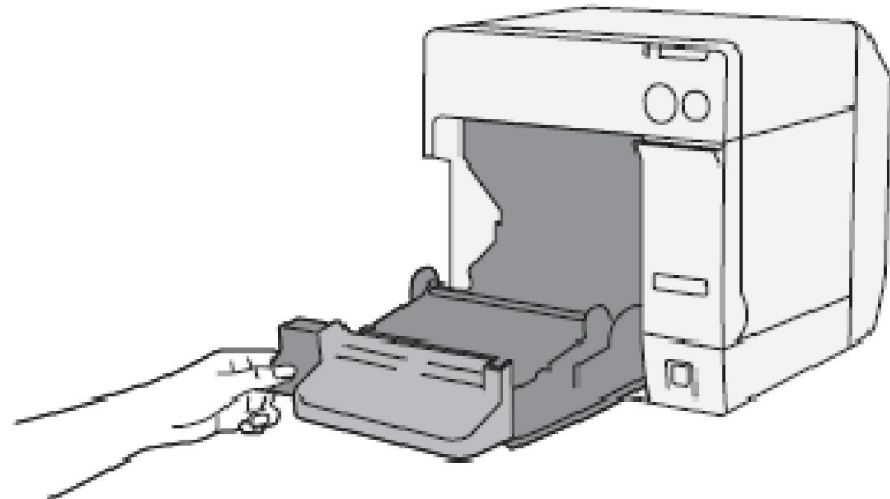
Additional Information

Printer Setup – Fanfold Configuration

- **To change from Roll Media to Fanfold Media**
  - Open the fanfold paper cover and remove the paper feed guide.
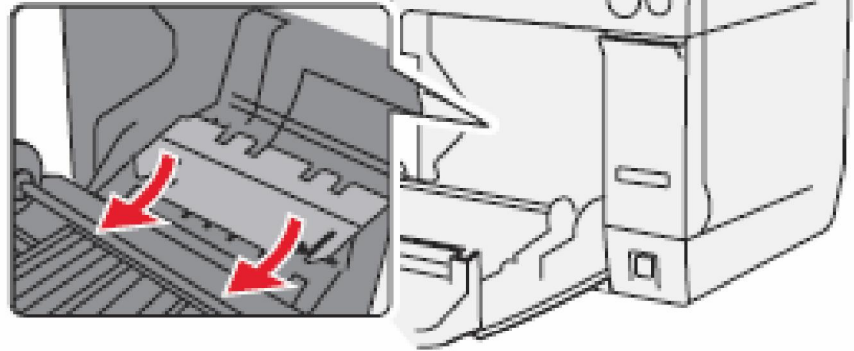
  - Open the front paper roll cover.

Printer Setup – Fanfold Configuration
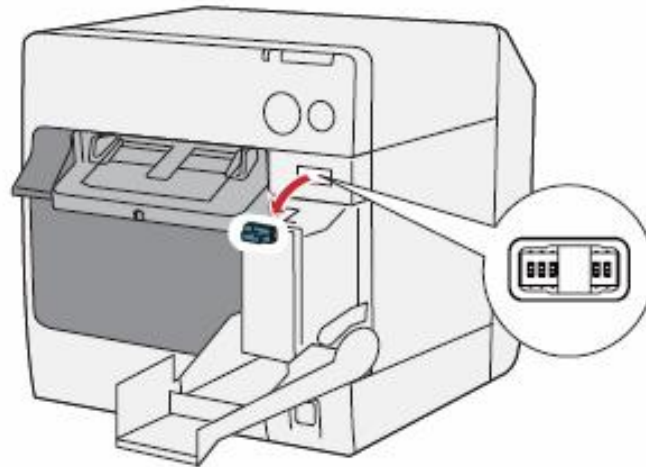
- **To change from Roll Media… continued…**

  - Insert the paper feed guide into the grooves inside the paper roll cover.

  - Close the paper roll cover.

  - Turn the printer off. Open the ink cartridge cover. Remove the small rubber grommet. Switch DIP switch 3 to ON.
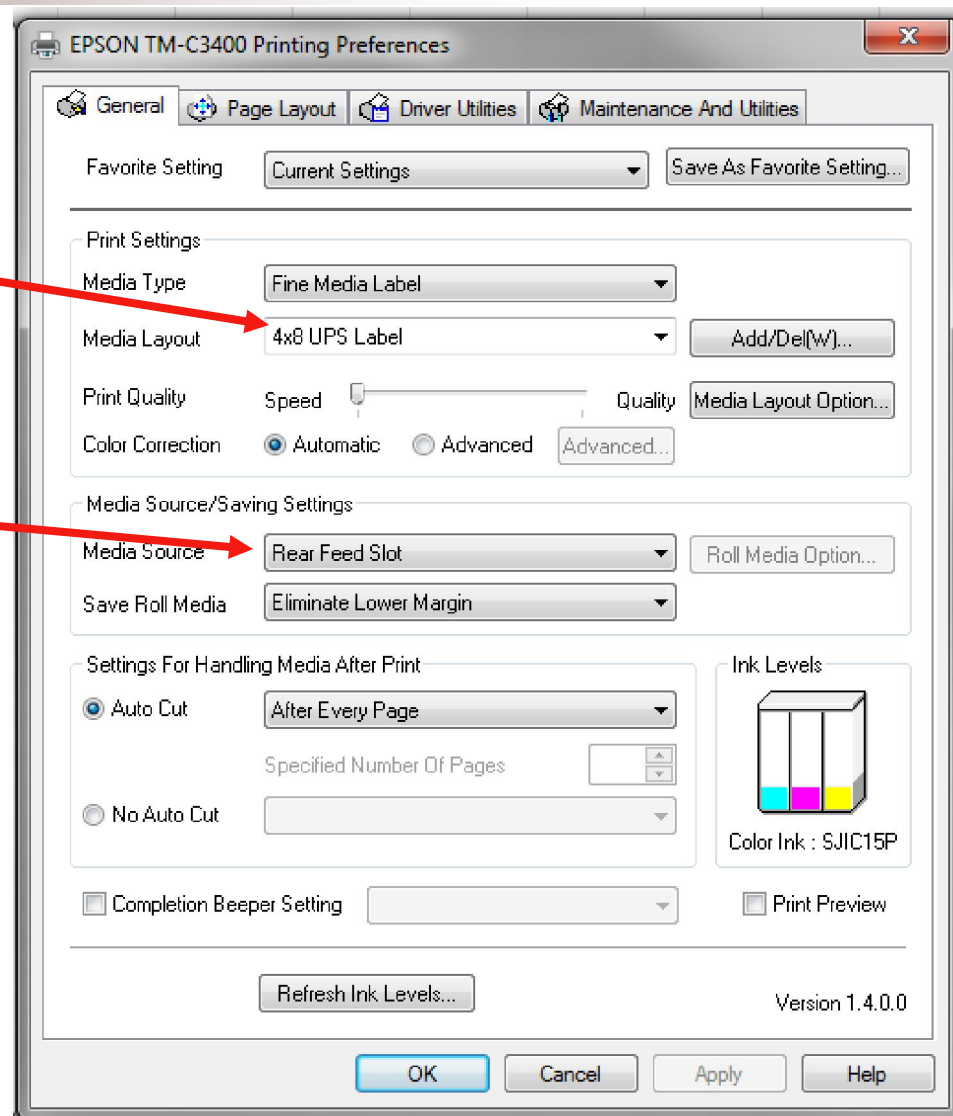
Printer Setup – *Configure Driver for Fanfold*

- At "Media Layout" select ………….
  4 x 8 UPS Label…………………
  from the drop down menu

- At "Media Source" select ……….
  Rear Feed Slot- Fan Fold Labels

EPSON TM-C3400 Printing Preferences

General | Page Layout | Driver Utilities | Maintenance And Utilities

Favorite Setting | Current Settings | Save As Favorite Setting...

Print Settings

Media Type | Fine Media Label

Media Layout | 4x8 UPS Label | Add/Del(W)...

Print Quality | Speed | Quality | Media Layout Option...

Color Correction | ⦿ Automatic ⦾ Advanced | Advanced...

Media Source/Saving Settings

Media Source | Rear Feed Slot | Roll Media Option...

Save Roll Media | Eliminate Lower Margin

Settings For Handling Media After Print | Ink Levels

⦿ Auto Cut | After Every Page

Specified Number Of Pages

⦾ No Auto Cut

Color Ink : SJIC15P

☐ Completion Beeper Setting | ☐ Print Preview

Refresh Ink Levels... | Version 1.4.0.0
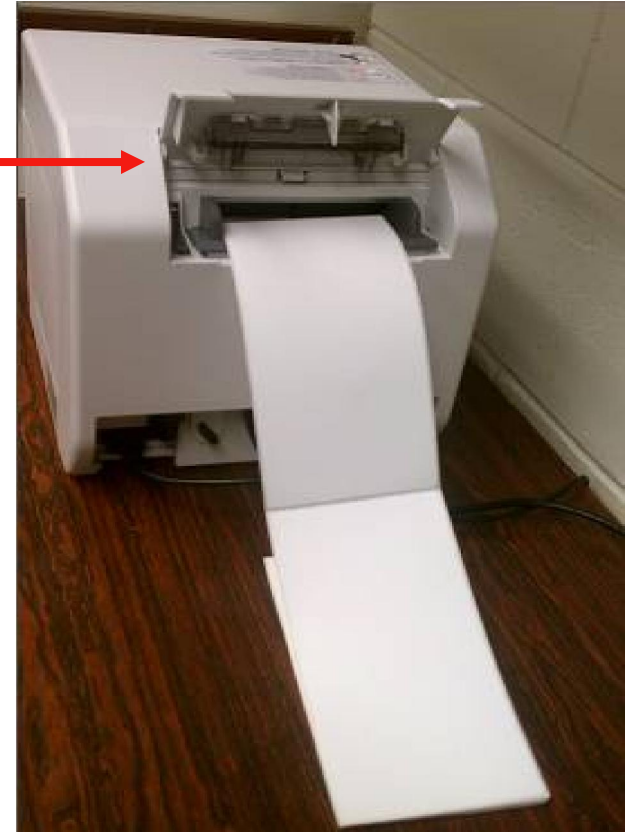
OK | Cancel | Apply | Help

Printer Setup – *Fan Fold Configuration*

- **Load Label Media (fanfold)**

  - Open Back Compartment of Printer and Feed the Fanfold Labels thru to the front of the printer. Close the back compartment
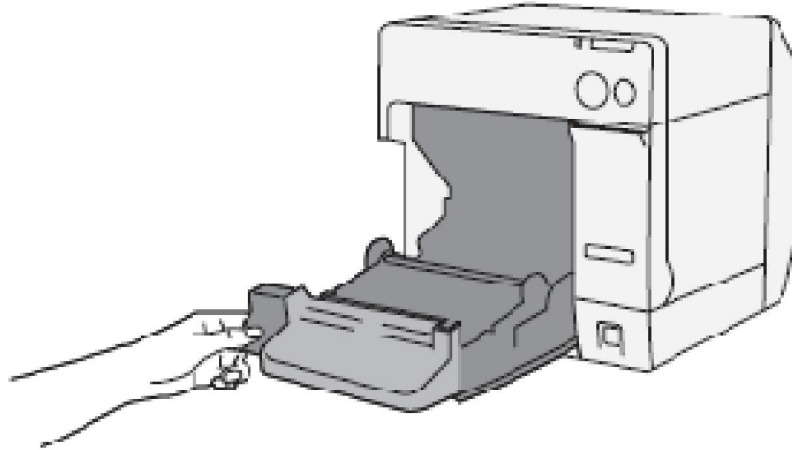
  - Power printer on

  - Once the labels are fed through the front of the printer, press the feed button so the labels are adjusted correctly
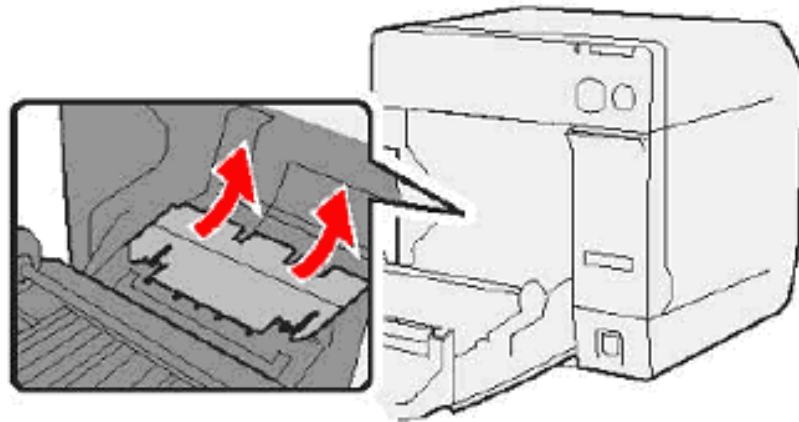
Printer Setup – Fanfold to Roll Media

- **To change from Fanfold Media**

  - Open the front paper roll cover.

  - Remove the "Paper Feed Guide" from the grooves inside the paper roll cover.
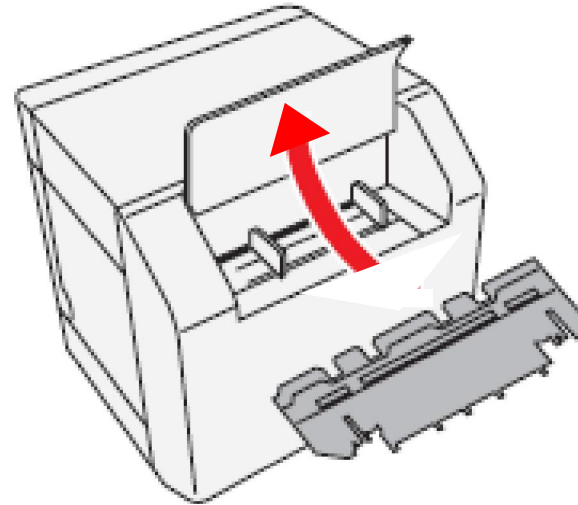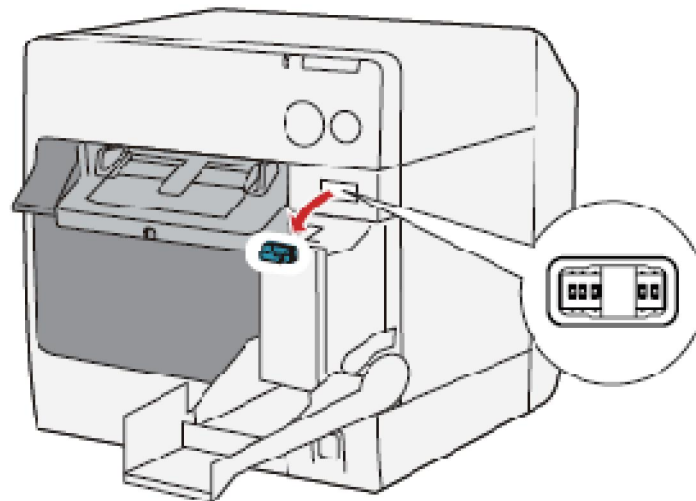
  .

Printer Setup – Fanfold to Roll Media

- **Change from Fanfold Media…continued…**
  - Open the fanfold paper cover and place the paper feed guide. Close fanfold paper cover.

  - Open the ink cartridge cover. Remove the small rubber grommet. Switch Dip switch 3 to OFF.
  .

Epson TM-C3400 Printer Specs

- ## Printer Specs

  - Printer Resolution – 360dpi x 180dpi, 360dpi x 360dpi, 720dpi x 360dpi

  - Ink Cartridge – 1 Ink Cartridge can print up to 1,000 labels

  - Interface – USB 2.0, Ethernet

  - Printer Speed – Max. 92mm /sec

  - Power Supply – Embedded AC Adapter

  - Media Handling Capabilities – Roll-fed or Fanfold

  - Auto Cutter – Standard (full cut only)

  - Reliability Of Cutter – Up to 0.75 million cuts with no maintenance/up to 1.0 million cuts with blade cleaning

  - Printer Dimensions – 10.0" W x 11" D x 10.0" H

Autocutter blade

Black Mark Sensor

Gap Sensor

Roll width adjustment lever

Resin gears

Vacuum platen to hold media flat in the print zone

Fixed autocutter blade